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**Bi fg]b[ '=b2cfa Uf]Vg** Role Delineation Study National Survey Results

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# **About this Report**

This report pertaining to the practice of nursing informatics was based on the results of a 2013 national study of ANCC board-certified informatics nurses.

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# **Acknowledgements**

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We also would like to thank the ANCC and Castle staff who also spent numerous hours working to make this study possible.

Finally, we would like to thank the ANCC-certified informatics nurses who supported this study by completing the survey questionnaire.

The contributions that all of these people made to the study were essential to its success.

### Background

The American Nurses Credentialing Center (ANCC), which was incorporated in 1991 as a subsidiary of the American Nurses Association, is the largest nursing credentialing organization in the United States. Its vision is to drive nursing excellence, quality care, and improved outcomes. ANCC currently offers 25 examinations at various levels, including diploma and associate degree, baccalaureate, and advanced practice for nurse practitioners, clinical nurse specialists, and other disciplines. More than 19,000 candidates took an ANCC certification examination in 2012. In addition to certification, ANCC provides services such as the Magnet and Pathways to Excellence recognition programs for hospitals and other facilities that demonstrate excellence in nursing services, accreditation of continuing education programs, education and consultation services, and outreach to nursing organizations around the globe.

#### **Role Delineation Study Overview**

Role delineation or job analysis studies are typically carried out at the national level with the goal of describing current practice expectations, performance requirements, and environments. ANCC has a current goal of conducting a study of each specialty approximately every three years to capture changes in work activities and the knowledge and skill areas required to perform those activities. The findings are used to update the content of its respective certification examinations.

The 2013 Nursing Informatics Role Delineation Study involved two sets of processes or activities that ran more or less concurrently: a national Web-based survey and a linking activity. The national survey was designed to collect information on the work activities informatics nurses perform in practice, while the linking activity identifies the major knowledge and skill areas required to perform the work activities listed in the survey. The results of both of these processes were used in the updating of the test content outlines for each examination contained within the study.

#### **Updated Test Content Outlines**

The results of this role delineation study were used for updating the test content outline for the Informatics Nursing examination. Examination forms that are produced based on the Informatics Nursing examination content outline developed through this study are scheduled to go into effect October 25, 2014. A copy of the test content outline is available on the ANCC website.

#### **Role of the Content Expert Panels**

Throughout the study, ANCC invited professionals in practice and educators who teach courses relevant to nursing informatics to serve on a content expert panel. The panels developed the work activities and demographic items for the survey, linked knowledge and skill areas to the work activities list, and finalized the test content outlines for the certification examination. All of the content experts serving on the panels were certified by ANCC in informatics nursing and were invited to serve on the panel based upon their expertise in the specialty.

# **Survey Methodology**

The purpose of the development and administration of the national survey was to collect information on the work activities informatics nurses perform in practice. The role delineation study panel met for three days, January 16-18, 2013, to draft a pilot version of the survey and to construct the initial map of knowledge and skill areas relevant to the work activities included in the survey.

#### **Survey Chronology**

The survey development and administration timeline was as follows:

January – March 2013

- The role delineation study panel along with staff from ANCC drafted the survey.
- The survey was pilot tested and revised.
- April May 2013

• The final survey was administered on the Web.

- June July 2013
  - The survey activity results were analyzed, and activity weights were determined.
  - Each panel met to review the survey results and activity weights.

#### **Sample Selection**

On January 1, 2013, there were approximately 1,039 ANCC board-certified informatics nurses. Fifty of these nurses were randomly selected to participate in the pilot survey. The rest were invited to participate in the national survey.

#### **Survey Development and Measures**

On January 16-18, 2013, the role delineation study panel met in Silver Spring, Maryland, to draft the national Nursing Informatics Role Delineation Study survey for the 2013 role delineation study. The panel members reviewed the work activities that had been used in the ANCC's previous nursing informatics role delineation as well as *Nursing Informatics: Scope and Standards of Practice* (ANA, 2008). They also discussed any additions, deletions, and changes they would make to update the previous work activity list to reflect current practice of nursing informatics. As a result of this meeting, the panel reached consensus on a list of 72 work activities, also known as task statements, to be used in the 2013 survey. These work activities were divided into eight domains: Administration and Leadership, System Analysis, Security and Compliance, Interoperability, System Design and Development, Professional Development and Education, Advocacy and Policy Development, and Evidence-based Practice and Research. The complete text of the work activities list is presented in Appendix A. The panel also identified and finalized a set of 14 demographic questions (see Appendix B).

During the same meeting, the panel reviewed and approved three scales that respondents would use to rate the work activities listed in the survey — Frequency (the frequency with which a work activity is performed), Performance Expectation (how soon on the job the performance of an activity is expected), and Consequence (the consequence of performing an activity incorrectly). The Performance Expectation scale was specifically designed to distinguish entry-level skills. These three questions and the instructions for answering them are presented in Table 1.

#### Table 1. Survey Questions for Rating Work Activity Statements

#### Performance Expectation:

The point in the career that a nurse, newly certified in nursing informatics, is expected to perform the task.

- Not at all
- After the first six months of certification (does not include exactly six months)
- Within the first six months after certification (includes exactly six months)

**Example:** Certified public accountants are expected to conduct financial audits in the first six months after certification, but client management would be performed later in the career.

#### Consequence:

The degree to which a member of the public or other stakeholder would be physically, emotionally, or financially harmed if the nurse, newly certified in nursing informatics, failed to perform the described duties competently.

- No harm
- Minimal harm
- Moderate harm
- Substantial harm
- Extreme harm

*Example:* It is critical that workers on high-rise buildings maintain a grip on their hammers. (Failure injures the public walking below and impacts other stakeholders such as employers, insurers, etc.)

#### Frequency:

The time during a one year period that the nurse, newly certified in nursing informatics, spends performing the described duties:

- Never
- Rarely
- Sometimes
- Often
- Repeatedly

Example: Flight attendants open soft drinks for passengers repeatedly, yet this job duty is neither important nor critical.

The study design included the panel review of Performance Expectation and the computation of a value, Risk, defined as the product of Frequency and Consequence. High values of Risk were associated with high values of both Frequency and Consequence whereas low values were associated with low values of those two measures. Although Performance Expectation was not used in the computation of Risk, the values of Performance Expectation were reviewed by the panel, resulting in the exclusion of some activities from the final list of performance tasks and test content outline. As such, Performance Expectation was treated as more critical than the measures of Consequence and Frequency. This scheme emphasized the work activities that are required of newly certified specialists and have the greatest impact on public health or safety.

# **Survey Results**

#### Data Collection

*Pilot Testing.* Using the same procedures intended for administering the national data collection, the survey was piloted in March 2013. Fifty ANCC board-certified informatics nurses were randomly selected from across the nation to take the pilot survey. Overall, 24 (48%) of the informatics nurses invited to take the pilot survey responded.

The respondents of the pilot test in general indicated that the work activities were appropriate and reflective of the job of the informatics nurse. During the review of the pilot survey results, the role delineation panel made minor adjustments to the demographic questions used to demonstrate the characteristics of the respondents.

*National Survey.* In April 2013, the remainder of the 1,039 ANCC-certified informatics nurses were sent notifications via the United States Postal Service (USPS) and email. In addition, a follow-up reminder letter was mailed through USPS, and email reminders were sent on about a weekly basis. The notifications explained the purpose and importance of the study, the eligibility criteria of the study, and how to access the survey via the Internet. The letters also indicated that the participant's responses would be kept confidential.

In addition, the notifications indicated that respondents completing the survey received a five-hour reduction of their continuing education requirement for their ANCC recertification. The reminder letters were sent only to those who had not yet responded to the survey. At the end of the survey, 491 (56%) nurses had submitted results.

#### **Data Analysis**

The ratings of Performance Expectation were not used numerically in the computation of the test specifications. The role delineation panel evaluated the measures of Performance Expectation during the review of the survey results. Tasks for which the distribution of Performance Expectation ratings showed a substantial number of ratings of 1 and 2 were removed from the list of tasks appropriate for inclusion in the certification examination for informatics nursing.

It should be noted that the role delineation panelists anticipated removing some tasks because they were unable to reach consensus on expected entry-level performance of those tasks during the initial study, and they felt it would be better to defer the decision until they could review the survey data.

To compute the weight of each task, a quantity, Risk, was defined as the product of Consequence and Frequency. All the values of Risk are added, and this sum becomes the divisor for each value of Risk to produce the Weight of the task. (Weight is the normalized value of Risk, and the sum of all weights is one.) The values of Weight represent the fraction of the exam that will pertain to the associated task. (Multiplied by 100, these weights become percentages.)

These data were reviewed in detail in the second role delineation study panel meeting, held June 26-28, 2013. In particular, panelists examined the mean Performance Expectations ratings of the tasks to determine if the survey respondents considered a task too elementary or too advanced for inclusion on the examination. For those tasks so identified, the value of Risk

was changed from the computed value to zero so that the task would add no weight to the final test content outline. These data are presented in Appendix C.

#### **Description of Survey respondents**

The survey respondents reported being, generally, female (87.5%) and white (88.7%). They were well educated, with over half (51.8%) reporting a master's degree and nearly one-third (32.5%) reporting a bachelor's degree, both in nursing. Almost half (44.4%) reported degrees outside of nursing, with 53.8% reporting a master's degree and 29.2% reporting a bachelor's degree. The respondents also reported holding a variety of other certifications.

Just over half (51.7%) of the respondents reported being between 50 and 59 years of age, with an average of 27.0 years working as a registered nurse and 12.0 years working in nursing informatics. The respondents reported being certified in informatics nursing an average of 12.0 years.

The vast majority (93.9%) of respondents reported working in a full-time capacity (36 or more hours per week), with over half (55.8%) reporting that they work more than 40 hours per week. The respondents indicated working in a variety of capacities and spending an average of 27.4% of their time working in Administration and Leadership. In addition, the respondents reported working in several practice settings, with Health System being the most commonly cited (34.1%). Over one-third (33.8%) of the respondents reported working in cities with a population between 250,000 and 999,999 people.

The most common (18.5%) nursing informatics role cited by the respondents was Informatics Nurse. The respondents were somewhat split regarding the work unit to which they reported; 41.8% reported to IT, and 33.0% reported to Nursing. About one-quarter (25.1%) indicated reporting to some other work unit.

A detailed description of the survey respondents can be found in Appendix D.

#### **Practice Descriptions**

Means for the scale ratings of the 72 performance tasks, or work activities, were presented in Appendix C along with the average computed value of Risk. The performance tasks are also presented in Appendix E in the order of Risk.

The reliability of the scales was assessed to determine how consistently the measures contributed to the weights of the tasks and domains. Imagine a scale that registers a substantially different weight with each use for the same person. With this inconsistency (i.e., unreliability), it would be difficult to determine an accurate weight. This analogy can be extended to the Consequence, Frequency, and Performance Expectation ratings. It is important to understand the consistency of the data along these dimensions in order to draw defensible conclusions.

Reliability was measured by the intraclass correlation that measures internal consistency (i.e., Cronbach's Alpha) using the respondents' ratings of Consequence, Frequency, and Performance Expectation. This measure indicates the extent to which each task rating consistently measures what other tasks measure. Reliability coefficients range from 0 to 1. Adequate reliability ratings are above 0.7. Reliability values below 0.7 indicate an excessive amount of measurement error.

The reliability of the Consequence, Frequency, and Performance Expectation ratings were 0.981, 0.963, and 0.946, respectively. These values easily exceeded the critical value of 0.7, indicating that the measurement error is sufficiently small to use these ratings in the computation of the domain and task weights in addition to the computation of Risk for each task statement.

Table 2 presents the 20 highest ranking task statements.

|        |      |   | Perform. |         |       | Initial | Final |
|--------|------|---|----------|---------|-------|---------|-------|
| Domain | Task | Task Statement  | Expect.  | Conseq. | Freq. | Risk    | Risk  |
| 1      | 5    | Advocates for patient safety within clinical information systems.   | 2.89     | 3.61    | 4.43  | 15.98   | 15.98 |
| 1      | 7    | Demonstrates the ethical behaviors essential to nursing informatics practice (e.g., Code of   | 2.88     | 3.11    | 4.41  | 13.71   | 13.71 |
|        |      | Ethics for Nurses with Interpretive Statements, ANA, 2001).   |          |         |       |         |       |
| 2      | 21   | Identifies and resolves issues in clinical information systems.   | 2.70     | 3.17    | 4.06  | 12.87   | 12.87 |
| 1      | 4    | Supports (e.g., plans, designs, builds, tests, implements, monitors, evaluates) all phases of the clinical information system life cycle as a member of an interdisciplinary team.  | 2.70     | 3.02    | 4.24  | 12.78   | 12.78 |
| 5      | 42   | Develops and executes test scripts (e.g. integration, regression, functionality).   | 2.61     | 3.23    | 3.78  | 12.18   | 12.18 |
| 3      | 25   | Identifies security and privacy issues related to clinical information systems (e.g., non-<br>compliance issues within and outside of the organization).  | 2.56     | 3.61    | 3.36  | 12.14   | 12.14 |
| 2      | 23   | Identifies the impact of clinical information systems changes, updates, and enhancements on workflow, resources, and training.  | 2.63     | 3.09    | 3.91  | 12.07   | 12.07 |
| 5      | 38   | Translates user requests and requirements into informatics solutions to support clinical practice.  | 2.69     | 2.96    | 4.07  | 12.02   | 12.02 |
| 1      | 11   | Implements system enhancements and optimization.  | 2.62     | 2.98    | 3.92  | 11.68   | 11.68 |
| 1      | 8    | Promotes the use of evidence-based clinical informatics education and training.   | 2.79     | 2.75    | 4.18  | 11.51   | 11.51 |
| 6      | 51   | Conducts training sessions.   | 2.70     | 2.87    | 3.98  | 11.43   | 11.43 |
| 5      | 44   | Recommends clinical information systems enhancements or design changes to improve   | 2.72     | 2.84    | 3.94  | 11.19   | 11.19 |
|        |      | system functionality and adoption.  |          |         |       |         |       |
| 3      | 29   | Incorporates changes to clinical information systems based on regulatory and accreditation standards (e.g., HITECH, HIPAA, The Joint Commission, Centers for Medicaid and Medicare Services (CMS), State Department of Public Health).    | 2.47     | 3.21    | 3.49  | 11.19   | 11.19 |
| 2      | 16   | Validates current workflow to provide baseline for future state design.   | 2.77     | 2.90    | 3.85  | 11.16   | 11.16 |
| 5      | 37   | Assesses requests for changes to system functionality for adherence to policies and procedures.   | 2.69     | 2.95    | 3.78  | 11.15   | 11.15 |
| 3      | 28   | Reviews documentation and workflow processes for compliance with regulatory and accreditation standards (e.g., HITECH, HIPAA, The Joint Commission, Centers for Medicaid and Medicare Services (CMS), State Department of Public Health). | 2.50     | 3.19    | 3.49  | 11.13   | 11.13 |
| 3      | 31   | Implements plan for downtime and data re-entry processes.   | 2.58     | 3.27    | 3.30  | 10.78   | 10.78 |
| 2      | 17   | Performs gap analysis to identify the impact on workflows.  | 2.64     | 2.90    | 3.66  | 10.61   | 10.61 |
| 1      | 15   | Provides clinical informatics guidance for clinicians, patients, vendors, organizations, and others   | 2.56     | 2.77    | 3.80  | 10.54   | 10.54 |
| 3      | 26   | Collaborates with security and privacy officer to implement informatics solutions (e.g., physical security, device access control, unauthorized access).  | 2.44     | 3.33    | 3.13  | 10.43   | 10.43 |

#### Table 2. The 20 task statements with the highest values of initial Risk

|        |            |   | Perform. |         |       | Initial | Final |
|--------|------------|---|----------|---------|-------|---------|-------|
| Domain | Task       | Task Statement  | Expect.  | Conseq. | Freq. | Risk    | Risk  |
| 7      | 62         | Advocates for the inclusion of structured design, data, and the nursing process into  | 1.95     | 2.15    | 2.33  | 5.00    | 5.00  |
|        |            | clinical information systems.   |          |         |       |         |       |
| 8      | 71         | Disseminates informatics-related research findings to interdisciplinary clinicians.   | 2.24     | 2.09    | 2.50  | 5.22    | 0.00  |
| 7      | 60         | Provides input or feedback in the development of local, state, or national policies.  | 2.47     | 1.76    | 3.08  | 5.40    | 0.00  |
| 8      | 72         | Collaborates on the publication of informatics-related research findings.   | 2.30     | 2.35    | 2.62  | 6.17    | 0.00  |
| 1      | 9          | Networks (e.g., shares, collaborates, consults) with other informatics professionals (e.g., HIMSS, ANIA) for process and product information and issues.  | 2.67     | 1.84    | 3.58  | 6.57    | 6.57  |
| 6      | 47         | Assesses learning needs of the end-user (e.g., technical skills, barriers to adoption, application to practice) in order to develop goals and objectives. | 2.37     | 2.23    | 2.99  | 6.67    | 6.67  |
| 2      | 22         | Validates that clinical information systems and devices are compliant with national and international technical standards (e.g., HL7, CCOW, ANSI, ISO).   | 1.97     | 2.71    | 2.51  | 6.82    | 0.00  |
| 7      | 61         | Facilitates patient access to personal health information.  | 2.18     | 2.39    | 2.89  | 6.89    | 6.89  |
| 6      | 48         | Designs teaching plans, including goals, objectives, and delivery strategies that adhere to   | 2.77     | 2.62    | 2.65  | 6.96    | 6.96  |
|        |            | adult learning theory principles.   |          |         |       |         |       |
| 7      | 66         | Collaborates in the development of policies and procedures for information system   | 2.10     | 2.81    | 2.55  | 7.15    | 0.00  |
|        |            | disaster preparedness (e.g., natural and man-made threats, data recovery and  |          |         |       |         |       |
|        |            | reconciliation of downtime process).  |          |         |       |         |       |
| 6      | 58         | Participates in local, regional, state or national nursing and nursing informatics  | 2.14     | 2.34    | 3.06  | 7.18    | 7.18  |
| 7      | (0)        | organizations (e.g., volunteer, appointed position to committee).   | 0.14     | 0.57    | 0.00  | 7.40    | 7.40  |
| 1      | 63         | Advocates for applying evidence-based practices into the development of clinical orders   | 2.44     | 2.57    | 2.80  | 7.19    | 7.19  |
| Λ      | <b></b> วว | and decision support systems.   | 2 17     | 2 20    | 2.04  | 7 24    | 7 26  |
| 4      | 33         | NANDA SNOMED CT OMAHA CCC CPT ICD)  | Z.47     | 2.39    | 3.04  | 7.20    | 7.20  |
| 8      | 70         | Reports clinical data in accordance with organizational research policies   | 2 57     | 2 32    | 3 16  | 7 33    | 0.00  |
| 7      | 59         | Serves on policy committees to provide clinical informatics recommendations for policy  | 2.07     | 2.02    | 3 38  | 7.81    | 0.00  |
| ,      | 57         | development and revision  | 2.77     | 2.01    | 0.00  | 7.01    | 0.00  |
| 4      | 35         | Advises on biomedical device selection that enables system integration.   | 2.20     | 2.95    | 2.67  | 7.87    | 0.00  |
| 6      | 57         | Performs ongoing assessment of informatics educational needs.   | 2.27     | 2.32    | 3.44  | 7.97    | 7.97  |
| 6      | 56         | Precepts other nurses in nursing informatics.   | 2.74     | 2.22    | 3.68  | 8.17    | 0.00  |
| 6      | 46         | Aligns education with informatics competencies (e.g., Technology Informatics Guiding  | 2.60     | 2.61    | 3.16  | 8.26    | 8.26  |
| Ŭ      | 10         | Education Reform (TIGER), Quality and Safety Education for Nurses (QSEN)).  | 2.00     | 2.01    | 0.10  | 0.20    | 0.20  |
| 5      | 40         | Develops and documents build-specifications for clinical information system components.   | 2.28     | 2.61    | 3.23  | 8.40    | 0.00  |

#### Table 3. The 20 task statements with the lowest values of initial Risk

In these above two tables and Appendix E, the task statements are sorted by the values of Initial Risk, those being the values computed from the survey data. The rightmost columns indicate Final Risk, which is zero in those instances where the panel removed the task statement from further consideration because of low values of Performance Expectation.

The panel removed some task statements from further consideration on the role delineation because the survey data indicated the task was performed outside the period of six months after certification. These removed tasks are presented in domain and task order in Table 4.

| n | Task     | Domain and Task   |
|---|----------|---|
| 1 | 3        | Evaluates clinical information systems for selection (e.g., needs assessment, vendor rankings, piloting   |
|   |          | components, vendor demonstrations, RFI/RFP).  |
| 1 | 6        | Assesses project resource needs with leaders during all phases of the system life cycle (e.g., staffing,  |
|   |          | subject matter experts, external consultants, facilities, equipment).   |
| 1 | 10       | Collaborates with business leaders to manage the clinical systems and technology adoption process.  |
| 1 | 12       | Serves as project lead.   |
| 1 | 13       | Serves as a consultant on clinical informatics.   |
| 1 | 14       | Presents clinical information systems recommendations to committees (e.g., steering, clinical, quality, financial).                                   |
| 2 | 18       | Conducts a clinical information systems needs assessment.   |
| 2 | 20       | Designs the clinical information systems to enable the collection of reportable data.   |
| 2 | 22       | Validates that clinical information systems and devices are compliant with national and international technical standards (o.g., HI 7, CCOW, ANSLISO) |
| 3 | 32       | Validates the clinical information systems functionality and data integrity after disaster recovery   |
| 4 | 35       | Advises on biomedical device selection that enables system integrity and uses in the disaster recovery.   |
| 4 | 36       | Advises on interface implementations that promote data availability for clinical decision making  |
| 5 | 39       | Dovolons plans (o a project communication risk management quality)  |
| 5 | 40       | Develops plans (e.g., project, communication, risk management, quality).  |
| 6 | 55       | Montors other pursos in pursing informatics   |
| 6 | 56       | Droconte other nurses in nursing informatics.   |
| 7 | 50<br>50 | Serves on policy committees to provide clinical informatics recommendations for policy development and  |
| 1 | 57       | revision.   |
| 7 | 60       | Provides input or feedback in the development of local, state, or national policies.  |
| 7 | 64       | Contributes in the development of policy related to the release of patient information.   |
| 7 | 66       | Collaborates in the development of policies and procedures for information system disaster preparedness   |
|   |          | (e.g., natural and man-made threats, data recovery and reconciliation of downtime process).   |
| 8 | 69       | Collaborates with investigators in research projects.   |
| 8 | 70       | Reports clinical data in accordance with organizational research policies.  |
| 8 | 71       | Disseminates informatics-related research findings to interdisciplinary clinicians.   |
| 8 | 72       | Collaborates on the publication of informatics-related research findings.   |

Table 4. Tasks removed after panel consideration of Performance Expectation

Appendix A Domains and Tasks

#### Domains and Tasks

#### I. Administration and Leadership

- 1. Serves on interdisciplinary committees (e.g., Information Technology, Clinical, Quality, Financial, Strategic Planning) to represent nursing informatics as it relates to clinical practice and technology.
- 2. Collaborates with leaders regarding the management of technology project charter, scope, budget, resources, and go-live strategies.
- 3. Evaluates clinical information systems for selection (e.g., needs assessment, vendor rankings, piloting components, vendor demonstrations, Request for Information (RFI)/Request for Proposal (RFP)).
- 4. Supports (e.g., plans, designs, builds, tests, implements, monitors, evaluates) all phases of the clinical information system life cycle as a member of an interdisciplinary team.
- 5. Advocates for patient safety within clinical information systems.
- 6. Assesses project resource needs with leaders during all phases of the system life cycle (e.g., staffing, subject matter experts, external consultants, facilities, equipment).
- 7. Demonstrates the ethical behaviors essential to nursing informatics practice (e.g., Code of Ethics for Nurses with Interpretive Statements, American Nurses Association (ANA, 2001).
- 8. Promotes the use of evidence–based clinical informatics education and training.
- 9. Networks (e.g., shares, collaborates, consults) with other informatics professionals (e.g., Healthcare Information and Management Systems Society (HIMSS), American Nursing Informatics Association (ANIA)) for process and product information and issues.
- 10. Collaborates with business leaders to manage the clinical systems and technology adoption process.
- 11. Implements system enhancements and optimization.
- 12. Serves as project lead.
- 13. Serves as a consultant on clinical informatics.
- 14. Presents clinical information systems recommendations to committees (e.g., steering, clinical, quality, financial).
- 15. Provides clinical informatics guidance for clinicians, patients, vendors, organizations, and others.

#### II. System Analysis

- 16. Validates current workflow to provide baseline for future state design.
- 17. Performs gap analysis to identify the impact on workflows.
- 18. Conducts a clinical information systems needs assessment.
- 19. Collaborates in the design of data collection methods to improve outcomes.
- 20. Designs the clinical information systems to enable the collection of reportable data.
- 21. Identifies and resolves issues in clinical information systems.
- 22. Validates that clinical information systems and devices are compliant with national and international technical standards (e.g., Health Level 7 (HL7), Clinical Context Object Workgroup (CCOW,) American National Standards Institute (ANSI), International Standards Organization (ISO)).
- 23. Identifies the impact of clinical information systems changes, updates, and enhancements on workflow, resources, and training.
- 24. Evaluates the device needs for the end-user (e.g., computers, laptops, mobile devices).

#### Domains and Tasks

#### III. Security and Compliance

- 25. Identifies security and privacy issues related to clinical information systems (e.g., non-compliance issues within and outside of the organization).
- 26. Collaborates with security and privacy officer to implement informatics solutions (e.g., physical security, device access control, unauthorized access).
- 27. Contributes to the definition of role-based access.
- 28. Reviews documentation and workflow processes for compliance with regulatory and accreditation standards (e.g., Health Information Technology for Economic And Clinical Health (HITECH), Health Information Portability and Accountability Act (HIPAA), The Joint Commission, Centers for Medicaid and Medicare Services (CMS), State Department of Public Health).
- 29. Incorporates changes to clinical information systems based on regulatory and accreditation standards (e.g., Health Information Technology for Economic And Clinical Health (HITECH), Health Information Portability and Accountability Act (HIPAA), The Joint Commission, Centers for Medicaid and Medicare Services (CMS), State Department of Public Health).
- 30. Facilitates initiatives for standardization of interdisciplinary documentation.
- 31. Implements plan for downtime and data re-entry processes.
- 32. Validates the clinical information systems functionality and data integrity after disaster recovery.

#### IV. Interoperability

- 33. Promotes the use of standardized nomenclatures in applications (e.g., Nursing Information Classification (NIC), Nursing Outcomes Classification (NOC), North American Nursing Diagnostic Association (NANDA), Systematized Nomenclature of Medicine Clinical Terms (SNOMED CT), The Omaha System (OMAHA), Clinical Care Classification (CCC), Current Procedural Terminology (CPT), International Statistical Classification of Diseases and Related Health problems (ICD)).
- 34. Validates data integration across disparate information systems.
- 35. Advises on biomedical device selection that enables system integration.
- 36. Advises on interface implementations that promote data availability for clinical decision making.

#### V. System Design and Development

- 37. Assesses requests for changes to system functionality for adherence to policies and procedures.
- 38. Translates user requests and requirements into informatics solutions to support clinical practice.
- 39. Develops plans (e.g., project, communication, risk management, quality).
- 40. Develops and documents build-specifications for clinical information system components.
- 41. Builds clinical information system components (e.g., order sets, templates, reports).
- 42. Develops and executes test scripts (e.g. integration, regression, functionality).
- 43. Optimizes electronic documentation to support nursing workflows (e.g., data entry redundancies).
- 44. Recommends clinical information systems enhancements or design changes to improve system functionality and adoption.
- 45. Proposes options to improve human factors (e.g., human computer interaction, usability, ergonomics, Americans with Disabilities Act).

#### **Domains and Tasks**

#### VI. Professional Development and Education

- 46. Aligns education with informatics competencies (e.g., Technology Informatics Guiding Education Reform (TIGER), Quality and Safety Education for Nurses (QSEN)).
- 47. Assesses learning needs of the end-user (e.g., technical skills, barriers to adoption, application to practice) in order to develop goals and objectives.
- 48. Designs teaching plans, including goals, objectives, and delivery strategies that adhere to adult learning theory principles.
- 49. Communicates clinical information system changes across the organization.
- 50. Develops evidence-based clinical informatics education and training materials (e.g. classroom, reference guides, computer-based training, individual support).
- 51. Conducts training sessions.
- 52. Evaluates teaching effectiveness based on learning objectives.
- 53. Modifies teaching plans based on evaluation results.
- 54. Records completion of end-user training (e.g., attendance, competency assessment)
- 55. Mentors other nurses in nursing informatics.
- 56. Precepts other nurses in nursing informatics.
- 57. Performs ongoing assessment of informatics educational needs.
- 58. Participates in local, regional, state or national nursing and nursing informatics organizations (e.g., volunteer, appointed position to committee).

#### VII. Advocacy and Policy Development

- 59. Serves on policy committees to provide clinical informatics recommendations for policy development and revision.
- 60. Provides input or feedback in the development of local, state, or national policies.
- 61. Facilitates patient access to personal health information.
- 62. Advocates for the inclusion of structured design, data, and the nursing process into clinical information systems.
- 63. Advocates for applying evidence-based practices into the development of clinical orders and decision support systems.
- 64. Contributes in the development of policy related to the release of patient information.
- 65. Creates policies and procedures related to downtime and data re-entry.
- 66. Collaborates in the development of policies and procedures for information system disaster preparedness (e.g., natural and man-made threats, data recovery and reconciliation of downtime process).
- 67. Recommends updates to policies and procedures based on changes in system functionality.

#### VIII. Evidence-based Practice and Research

- 68. Conducts literature search and incorporates evidence-based findings into clinical informatics practice.
- 69. Collaborates with investigators in research projects.
- 70. Reports clinical data in accordance with organizational research policies.
- 71. Disseminates informatics-related research findings to interdisciplinary clinicians.
- 72. Collaborates on the publication of informatics-related research findings.

Appendix B Demographic Variables

#### What is your gender?

Female Male

#### What is your race?

African American American Indian Asian Hispanic White Mixed Other

#### What is the highest degree in nursing you have been awarded?

Diploma Associate degree Bachelor's degree Master's degree Doctor of Nursing Practice Doctorate degree [DSN, DNSc, PhD] Other

#### Do you have a degree outside of nursing?

Yes

#### What is the highest degree outside of nursing you have been awarded?

Diploma Associate's Bachelor's Master's Doctorate Other None

#### Are you currently working in nursing informatics?

Yes No

#### Do you hold other nursing certifications?

Yes No

#### Which of the following other certifications do you hold? (Select all that apply.)

Certified Associate in Healthcare Information and Management Systems [CAHIMS] Certified Nurse Educator [CNE] Certified Professional in Healthcare Information and Management Systems [CPHIMS] Certified Professional in Healthcare Quality [CPHQ] Fellow of the American College of Healthcare Executives [FACHE] Nurse Executive [NE-BC] Nurse Executive, Advanced [NEA-BC] Nursing Professional Development [NPD-BC] Project Management Professional [PMP] Other

#### What is your age group?

Less than 20 years 20 to 29 years 30 to 39 years 40 to 49 years 50 to 59 years 60 to 69 years More than 69 years

#### How many years have you been practicing as an RN?

How many years have you worked in nursing informatics?

#### How many years have you been certified in nursing informatics?

#### How many hours per week do you spend practicing in nursing informatics?

0 to 10 11 to 20 21 to 30 31 to 40 More than 40

#### What percent of your work time is spent in the following area? (Values must add to 100%)

Administration and Leadership System Analysis Security and Compliance Interoperability System Design and Development Professional Development and Education Advocacy and Policy Development Evidence-based Practice and Research Other

#### Which best describes your primary practice setting?

Ambulatory care Health system Long-term care Multi-hospital Outpatient Payor Single hospital Vendor Other

#### What best characterizes your current practice location?

Rural (less the 2,500 people) Town (2,500 to 49,999 people) City (50,000 to 249,999 people) Metropolitan (250,000 to 999,999 people) Greater metropolitan (1,000,000 or more people)

#### Which of the following best describes your informatics role?

Analyst Consultant Coordinator Director Educator/Staff instructor Faculty Informatics nurse Manager Project manager Team leader Other

#### To which division or department does your work unit report?

IT Nursing Other Appendix C Summary Table

|   |     |            |           |      | 1   |        |        |      | 1   |        |       |      | 1       |       |        |
|---|-----|------------|-----------|------|-----|--------|--------|------|-----|--------|-------|------|---------|-------|--------|
|   | Pe  | erformance | Expectati | on   |     | Consec | quence |      |     | Frequ  | iency |      | Initial | Final |        |
| Task Statement  | Ν   | Median     | Mean      | Std  | Ν   | Median | Mean   | Std  | Ν   | Median | Mean  | Std  | Risk    | Risk  | Weight |
| <ol> <li>Serves on interdisciplinary committees<br/>(e.g., Information Technology, Clinical,<br/>Quality, Financial, Strategic Planning) to<br/>represent nursing informatics as it relates<br/>to clinical practice and technology.</li> </ol> | 556 | 3          | 2.63      | 0.52 | 555 | 2      | 2.35   | 0.94 | 555 | 4      | 3.86  | 0.87 | 9.07    | 9.07  | 0.019  |
| <ol> <li>Collaborates with leaders regarding the<br/>management of technology project<br/>charter, scope, budget, resources, and<br/>go-live strategies</li> </ol>  | 557 | 2          | 2.40      | 0.56 | 552 | 3      | 2.71   | 0.98 | 556 | 4      | 3.64  | 0.87 | 9.86    | 9.86  | 0.021  |
| <ol> <li>Evaluates clinical information systems for<br/>selection (e.g., needs assessment, vendor<br/>rankings, piloting components, vendor<br/>demonstrations, RFI/RFP).</li> </ol>  | 555 | 2          | 2.37      | 0.58 | 550 | 3      | 2.74   | 1.05 | 553 | 3      | 3.22  | 0.93 | 8.81    | 0.00  | 0.000  |
| <ol> <li>Supports (e.g., plans, designs, builds,<br/>tests, implements, monitors, evaluates) all<br/>phases of the clinical information system<br/>life cycle as a member of an<br/>intordisciplinger team</li> </ol>                           | 555 | 3          | 2.70      | 0.49 | 553 | 3      | 3.02   | 1.02 | 554 | 4      | 4.24  | 0.77 | 12.78   | 12.78 | 0.027  |
| <ol> <li>Advocates for patient safety within clinical<br/>information systems.</li> </ol>   | 555 | 3          | 2.89      | 0.33 | 555 | 4      | 3.61   | 1.20 | 554 | 5      | 4.43  | 0.72 | 15.98   | 15.98 | 0.033  |
| <ol> <li>Assesses project resource needs with<br/>leaders during all phases of the system<br/>life cycle (e.g., staffing, subject matter<br/>experts, external consultants, facilities,<br/>equipment)</li> </ol>                               | 545 | 2          | 2.35      | 0.56 | 543 | 3      | 2.58   | 0.90 | 549 | 4      | 3.50  | 0.91 | 9.05    | 0.00  | 0.000  |
| <ol> <li>Demonstrates the ethical behaviors<br/>essential to nursing informatics practice<br/>(e.g., Code of Ethics for Nurses with<br/>Interpretive Statements, ANA, 2001).</li> </ol>   | 551 | 3          | 2.88      | 0.38 | 547 | 3      | 3.11   | 1.14 | 551 | 5      | 4.41  | 0.88 | 13.71   | 13.71 | 0.029  |
| 8. Promotes the use of evidence-based clinical informatics education and training.  | 544 | 3          | 2.79      | 0.45 | 543 | 3      | 2.75   | 1.06 | 543 | 4      | 4.18  | 0.87 | 11.51   | 11.51 | 0.024  |
| <ol> <li>Networks (e.g., shares, collaborates,<br/>consults) with other informatics<br/>professionals (e.g., HIMSS, ANIA) for<br/>process and product information and<br/>issues.</li> </ol>  | 549 | 3          | 2.67      | 0.51 | 543 | 2      | 1.84   | 0.85 | 550 | 4      | 3.58  | 0.90 | 6.57    | 6.57  | 0.014  |

Performance expectation response options: 1 = Not at all, 2 = After the first 6 months, 3 = Within the first 6 months Consequence response options: 1 = No harm, 2 = Minimal harm, 3 = Moderate harm, 4 = Substantial harm, 5 = Extreme harm Frequency response options: 1 = Never, 2 = Rarely, 3 = Sometimes, 4 = Often, 5 = Repeatedly

| Summary rabic   |     |            |           |      | i   |        |        |      | i   |        |       |      | 1       |       |        |
|---|-----|------------|-----------|------|-----|--------|--------|------|-----|--------|-------|------|---------|-------|--------|
|   | Pe  | erformance | Expectati | ion  |     | Consec | quence |      |     | Frequ  | iency |      | Initial | Final |        |
| Task Statement  | Ν   | Median     | Mean      | Std  | Ν   | Median | Mean   | Std  | Ν   | Median | Mean  | Std  | Risk    | Risk  | Weight |
| <ol> <li>Collaborates with business leaders<br/>to manage the clinical systems and<br/>technology adoption process.</li> </ol>  | 548 | 2          | 2.37      | 0.60 | 544 | 3      | 2.57   | 0.95 | 548 | 3      | 3.45  | 1.00 | 8.88    | 0.00  | 0.000  |
| <ol> <li>Implements system enhancements<br/>and optimization.</li> </ol>  | 549 | 3          | 2.62      | 0.53 | 551 | 3      | 2.98   | 0.94 | 551 | 4      | 3.92  | 0.86 | 11.68   | 11.68 | 0.024  |
| 12. Serves as project lead.   | 550 | 2          | 2.15      | 0.48 | 550 | 3      | 2.98   | 1.07 | 551 | 3      | 3.33  | 0.92 | 9.92    | 0.00  | 0.000  |
| <ol> <li>Serves as a consultant on clinical<br/>informatics.</li> </ol>   | 548 | 2          | 2.36      | 0.54 | 547 | 3      | 2.75   | 0.98 | 549 | 4      | 3.64  | 0.96 | 10.03   | 0.00  | 0.000  |
| 14. Presents clinical information systems<br>recommendations to committees (e.g.,<br>steering, clinical, quality, financial).   | 547 | 2          | 2.28      | 0.53 | 546 | 3      | 2.73   | 1.02 | 546 | 3      | 3.42  | 0.94 | 9.33    | 0.00  | 0.000  |
| <ol> <li>Provides clinical informatics guidance<br/>for clinicians, patients, vendors,<br/>organizations, and others</li> </ol>   | 548 | 3          | 2.56      | 0.54 | 543 | 3      | 2.77   | 0.95 | 548 | 4      | 3.80  | 0.92 | 10.54   | 10.54 | 0.022  |
| <ol> <li>Validates current workflow to provide<br/>baseline for future state design.</li> </ol>   | 539 | 3          | 2.77      | 0.44 | 538 | 3      | 2.90   | 0.98 | 541 | 4      | 3.85  | 0.87 | 11.16   | 11.16 | 0.023  |
| <ol> <li>Performs gap analysis to identify the<br/>impact on workflows.</li> </ol>  | 537 | 3          | 2.64      | 0.51 | 533 | 3      | 2.90   | 0.95 | 537 | 4      | 3.66  | 0.90 | 10.61   | 10.61 | 0.022  |
| <ol> <li>Conducts a clinical information systems<br/>needs assessment.</li> </ol>   | 537 | 2          | 2.35      | 0.58 | 530 | 3      | 2.68   | 0.95 | 536 | 3      | 3.17  | 0.92 | 8.52    | 0.00  | 0.000  |
| 19. Collaborates in the design of data collection methods to improve outcomes.  | 536 | 3          | 2.55      | 0.54 | 537 | 3      | 2.66   | 0.94 | 539 | 3      | 3.44  | 0.88 | 9.14    | 9.14  | 0.019  |
| 20. Designs the clinical information systems to enable the collection of reportable data.   | 536 | 2          | 2.31      | 0.61 | 535 | 3      | 2.90   | 1.04 | 541 | 3      | 3.29  | 1.02 | 9.53    | 0.00  | 0.000  |
| 21. Identifies and resolves issues in clinical information systems.   | 534 | 3          | 2.70      | 0.50 | 526 | 3      | 3.17   | 0.98 | 527 | 4      | 4.06  | 0.88 | 12.87   | 12.87 | 0.027  |
| <ol> <li>Validates that clinical information<br/>systems and devices are compliant with<br/>national and international technical<br/>standards (e.g., HL7, CCOW, ANSI,<br/>ISO).</li> </ol> | 538 | 2          | 1.97      | 0.70 | 526 | 3      | 2.71   | 1.16 | 534 | 2      | 2.51  | 1.13 | 6.82    | 0.00  | 0.000  |
| <ol> <li>Identifies the impact of clinical<br/>information systems changes, updates,<br/>and enhancements on workflow,<br/>resources, and training.</li> </ol>                              | 534 | 3          | 2.63      | 0.52 | 533 | 3      | 3.09   | 0.93 | 538 | 4      | 3.91  | 0.87 | 12.07   | 12.07 | 0.025  |

Performance expectation response options: 1 = Not at all, 2 = After the first 6 months, 3 = Within the first 6 months Consequence response options: 1 = No harm, 2 = Minimal harm, 3 = Moderate harm, 4 = Substantial harm, 5 = Extreme harm Frequency response options: 1 = Never, 2 = Rarely, 3 = Sometimes, 4 = Often, 5 = Repeatedly

|  |     |            |           |      | I   |        |       |      | 1   |        |       |      | l I     |       |        |
|--|-----|------------|-----------|------|-----|--------|-------|------|-----|--------|-------|------|---------|-------|--------|
|  | Pe  | erformance | Expectati | on   |     | Consec | uence |      |     | Frequ  | iency |      | Initial | Final |        |
| Task Statement   | Ν   | Median     | Mean      | Std  | Ν   | Median | Mean  | Std  | Ν   | Median | Mean  | Std  | Risk    | Risk  | Weight |
| <ol> <li>Evaluates the device needs for the<br/>end-user (e.g., computers, laptops,<br/>mobile devices).</li> </ol>  | 539 | 3          | 2.71      | 0.52 | 536 | 3      | 2.59  | 0.96 | 537 | 3      | 3.42  | 0.88 | 8.86    | 8.86  | 0.018  |
| <ol> <li>Identifies security and privacy issues<br/>related to clinical information systems<br/>(e.g., non-compliance issues within and<br/>outside of the organization).</li> </ol>   | 526 | 3          | 2.56      | 0.60 | 525 | 4      | 3.61  | 1.09 | 529 | 3      | 3.36  | 1.09 | 12.14   | 12.14 | 0.025  |
| <ol> <li>Collaborates with security and privacy<br/>officer to implement informatics solutions<br/>(e.g., physical security, device access<br/>control. unauthorized access).</li> </ol>   | 529 | 3          | 2.44      | 0.64 | 526 | 3      | 3.33  | 1.08 | 527 | 3      | 3.13  | 1.01 | 10.43   | 10.43 | 0.022  |
| 27. Contributes to the definition of role-based access.  | 531 | 3          | 2.63      | 0.56 | 527 | 3      | 2.98  | 1.00 | 525 | 3      | 3.35  | 0.96 | 9.98    | 9.98  | 0.021  |
| <ol> <li>Reviews documentation and workflow<br/>processes for compliance with regulatory<br/>and accreditation standards (e.g.,<br/>HITECH, HIPAA, The Joint Commission,<br/>Centers for Medicaid and Medicare<br/>Services (CMS), State Department of<br/>Public Health)</li> </ol>   | 530 | 3          | 2.50      | 0.58 | 524 | 3      | 3.19  | 1.04 | 529 | 4      | 3.49  | 0.98 | 11.13   | 11.13 | 0.023  |
| <ul> <li>29. Incorporates changes to clinical<br/>information systems based on regulatory<br/>and accreditation standards (e.g.,<br/>HITECH, HIPAA, The Joint Commission,<br/>Centers for Medicaid and Medicare<br/>Services (CMS), State Department of<br/>Public Health).</li> </ul> | 529 | 3          | 2.47      | 0.56 | 528 | 3      | 3.21  | 1.01 | 532 | 3      | 3.49  | 0.97 | 11.19   | 11.19 | 0.023  |
| 30. Facilitates initiatives for standardization<br>of interdisciplinary documentation.   | 530 | 3          | 2.52      | 0.56 | 526 | 3      | 2.71  | 0.88 | 527 | 4      | 3.53  | 0.92 | 9.56    | 9.56  | 0.020  |
| 31. Implements plan for downtime and data re-entry processes.  | 530 | 3          | 2.58      | 0.56 | 528 | 3      | 3.27  | 1.01 | 532 | 3      | 3.30  | 0.91 | 10.78   | 10.78 | 0.022  |
| <ol> <li>Validates the clinical information systems<br/>functionality and data integrity after<br/>disaster recovery.</li> </ol>   | 531 | 2          | 2.38      | 0.63 | 529 | 3      | 3.45  | 1.09 | 531 | 3      | 2.82  | 1.05 | 9.71    | 0.00  | 0.000  |

Performance expectation response options: 1 = Not at all, 2 = After the first 6 months, 3 = Within the first 6 months Consequence response options: 1 = No harm, 2 = Minimal harm, 3 = Moderate harm, 4 = Substantial harm, 5 = Extreme harm Frequency response options: 1 = Never, 2 = Rarely, 3 = Sometimes, 4 = Often, 5 = Repeatedly

|  |  |     |            |           |      | I   |        |        |      | i i |        |       |      |         |       |        |
|--|--|-----|------------|-----------|------|-----|--------|--------|------|-----|--------|-------|------|---------|-------|--------|
|  |  | Pe  | erformance | Expectati | on   |     | Consec | quence |      |     | Frequ  | iency |      | Initial | Final |        |
| Task Statement   |  | Ν   | Median     | Mean      | Std  | Ν   | Median | Mean   | Std  | Ν   | Median | Mean  | Std  | Risk    | Risk  | Weight |
| 33. Promotes the use of stand  | dardized                               |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| nomenclatures in applicat<br>NOC, NANDA, SNOMED<br>CCC, CPT, ICD).   | ions (e.g., NIC,<br>CT, OMAHA,         | 529 | 3          | 2.47      | 0.62 | 522 | 2      | 2.39   | 0.90 | 526 | 3      | 3.04  | 1.02 | 7.26    | 7.26  | 0.015  |
| 34. Validates data integration disparate information syst  | across<br>ems.                         | 529 | 2          | 2.43      | 0.60 | 521 | 3      | 3.19   | 1.00 | 526 | 3      | 3.21  | 0.99 | 10.23   | 10.23 | 0.021  |
| 35. Advises on biomedical de that enables system integ   | vice selection<br>ration.              | 530 | 2          | 2.20      | 0.66 | 523 | 3      | 2.95   | 1.05 | 527 | 3      | 2.67  | 0.92 | 7.87    | 0.00  | 0.000  |
| <ol> <li>Advises on interface imple<br/>that promote data availabi<br/>decision making.</li> </ol>                     | ementations<br>ility for clinical      | 526 | 2          | 2.22      | 0.61 | 519 | 3      | 3.06   | 1.01 | 522 | 3      | 2.90  | 0.97 | 8.87    | 0.00  | 0.000  |
| <ol> <li>Assesses requests for char<br/>to system functionality for<br/>to policies and procedures</li> </ol>          | anges<br>adherence<br>s.               | 527 | 3          | 2.69      | 0.49 | 525 | 3      | 2.95   | 0.94 | 524 | 4      | 3.78  | 0.89 | 11.15   | 11.15 | 0.023  |
| <ol> <li>Translates user requests a<br/>requirements into informa<br/>to support clinical practice</li> </ol>          | and<br>tics solutions<br>e.            | 523 | 3          | 2.69      | 0.48 | 517 | 3      | 2.96   | 0.92 | 520 | 4      | 4.07  | 0.82 | 12.02   | 12.02 | 0.025  |
| <ol> <li>Develops plans (e.g., proj<br/>communication, risk mana<br/>quality).</li> </ol>                              | ect,<br>agement,                       | 526 | 2          | 2.39      | 0.55 | 519 | 3      | 2.80   | 0.92 | 523 | 3      | 3.47  | 0.94 | 9.70    | 0.00  | 0.000  |
| 40. Develops and documents<br>build-specifications for clir<br>information system compo                                | nical<br>onents.                       | 523 | 2          | 2.28      | 0.64 | 516 | 3      | 2.61   | 1.02 | 524 | 3      | 3.23  | 1.15 | 8.40    | 0.00  | 0.000  |
| 41. Builds clinical information components (e.g., order s reports).  | system<br>ets, templates,              | 525 | 3          | 3.78      | 0.59 | 519 | 3      | 2.93   | 1.03 | 523 | 4      | 3.19  | 1.09 | 9.37    | 9.37  | 0.020  |
| 42. Develops and executes te<br>integration, regression, fu  | est scripts (e.g.<br>nctionality).     | 524 | 3          | 2.61      | 0.61 | 520 | 3      | 3.23   | 1.03 | 525 | 4      | 3.78  | 1.05 | 12.18   | 12.18 | 0.025  |
| <ol> <li>Optimizes electronic docu<br/>to support nursing workflo<br/>entry redundancies).</li> </ol>                  | mentation<br>ws (e.g., data            | 524 | 3          | 2.53      | 0.48 | 522 | 3      | 2.97   | 0.94 | 526 | 4      | 3.47  | 0.90 | 10.33   | 10.33 | 0.022  |
| <ol> <li>Recommends clinical info<br/>systems enhancements o<br/>changes to improve syste<br/>and adoption.</li> </ol> | rmation<br>r design<br>m functionality | 525 | 3          | 2.72      | 0.51 | 518 | 3      | 2.84   | 0.91 | 523 | 4      | 3.94  | 0.87 | 11.19   | 11.19 | 0.023  |

Performance expectation response options: 1 = Not at all, 2 = After the first 6 months, 3 = Within the first 6 months Consequence response options: 1 = No harm, 2 = Minimal harm, 3 = Moderate harm, 4 = Substantial harm, 5 = Extreme harm Frequency response options: 1 = Never, 2 = Rarely, 3 = Sometimes, 4 = Often, 5 = Repeatedly

|   |     |            |           |      | i   |        |        |      | i   |        |       |      |         |       |        |
|---|-----|------------|-----------|------|-----|--------|--------|------|-----|--------|-------|------|---------|-------|--------|
|   | Pe  | erformance | Expectati | on   |     | Consec | quence |      |     | Frequ  | iency |      | Initial | Final |        |
| Task Statement  | Ν   | Median     | Mean      | Std  | Ν   | Median | Mean   | Std  | Ν   | Median | Mean  | Std  | Risk    | Risk  | Weight |
| 45. Proposes options to improve human<br>factors (e.g., human computer<br>interaction, usability, ergonomics,<br>Americans with Disabilities Act).  | 526 | 3          | 2.64      | 0.60 | 521 | 3      | 2.73   | 0.93 | 523 | 3      | 3.81  | 0.98 | 10.42   | 10.42 | 0.022  |
| <ol> <li>Aligns education with informatics<br/>competencies (e.g., Technology<br/>Informatics Guiding Education Reform<br/>(TIGER), Quality and Safety Education<br/>for Nurses (QSEN)).</li> </ol> | 516 | 2          | 2.60      | 0.67 | 514 | 2      | 2.61   | 0.90 | 519 | 3      | 3.16  | 1.05 | 8.26    | 8.26  | 0.017  |
| 47. Assesses learning needs of the end-user<br>(e.g., technical skills, barriers to<br>adoption, application to practice) in order<br>to develop goals and objectives.                              | 519 | 3          | 2.37      | 0.44 | 517 | 3      | 2.23   | 0.95 | 520 | 4      | 2.99  | 0.92 | 6.67    | 6.67  | 0.014  |
| <ol> <li>Designs teaching plans, including goals,<br/>objectives, and delivery strategies that<br/>adhere to adult learning theory<br/>principles.</li> </ol>                                       | 517 | 3          | 2.77      | 0.55 | 515 | 2      | 2.62   | 0.91 | 519 | 4      | 2.65  | 0.99 | 6.96    | 6.96  | 0.014  |
| <ol> <li>49. Communicates clinical information<br/>system changes across the organization.</li> <li>50. Develops evidence-based clinical</li> </ol>   | 515 | 3          | 3.76      | 0.52 | 510 | 3      | 2.65   | 1.01 | 519 | 4      | 3.76  | 0.94 | 9.96    | 9.96  | 0.021  |
| informatics education and training<br>materials (e.g. classroom, reference<br>guides, computer-based training,<br>individual support).  | 515 | 3          | 2.65      | 0.56 | 515 | 3      | 2.49   | 0.95 | 518 | 4      | 3.57  | 1.00 | 8.90    | 8.90  | 0.019  |
| 51. Conducts training sessions.   | 519 | 3          | 2.70      | 0.46 | 518 | 3      | 2.87   | 0.96 | 517 | 4      | 3.98  | 0.95 | 11.43   | 11.43 | 0.024  |
| 52. Evaluates teaching effectiveness based<br>on learning objectives.   | 521 | 3          | 2.58      | 0.51 | 514 | 2      | 2.64   | 0.91 | 524 | 4      | 3.67  | 1.00 | 9.70    | 9.70  | 0.020  |
| <ol> <li>Modifies teaching plans based on<br/>evaluation results.</li> </ol>  | 518 | 3          | 2.77      | 0.55 | 514 | 2      | 2.68   | 0.92 | 519 | 4      | 3.83  | 1.01 | 10.24   | 10.24 | 0.021  |
| <ol> <li>Records completion of end-user training<br/>(e.g., attendance, competency<br/>assessment)</li> </ol>   | 515 | 3          | 2.69      | 0.57 | 513 | 2      | 2.43   | 0.96 | 518 | 4      | 3.65  | 1.10 | 8.86    | 8.86  | 0.018  |
| 55. Mentors other nurses in nursing informatics.  | 523 | 2          | 2.64      | 0.54 | 520 | 2      | 2.43   | 0.97 | 517 | 3      | 3.59  | 1.01 | 8.72    | 0.00  | 0.000  |
| <ol> <li>Precepts other nurses in nursing<br/>informatics.</li> </ol>   | 523 | 2          | 2.74      | 0.52 | 516 | 2      | 2.22   | 0.98 | 522 | 3      | 3.68  | 1.02 | 8.17    | 0.00  | 0.000  |

Performance expectation response options: 1 = Not at all, 2 = After the first 6 months, 3 = Within the first 6 months

Consequence response options: 1 = No harm, 2 = Minimal harm, 3 = Moderate harm, 4 = Substantial harm, 5 = Extreme harm Frequency response options: 1 = Never, 2 = Rarely, 3 = Sometimes, 4 = Often, 5 = Repeatedly

| Summary rabic  |     |            |           |      | I I |        |        |      | 1   |        |       |      | I       |       |        |
|--|-----|------------|-----------|------|-----|--------|--------|------|-----|--------|-------|------|---------|-------|--------|
|  | Pe  | erformance | Expectati | on   |     | Consec | quence |      |     | Frequ  | iency |      | Initial | Final |        |
| Task Statement   | Ν   | Median     | Mean      | Std  | Ν   | Median | Mean   | Std  | Ν   | Median | Mean  | Std  | Risk    | Risk  | Weight |
| 57. Performs ongoing assessment of   | 519 | 2          | 2.27      | 0.58 | 512 | 2      | 2.32   | 0.92 | 523 | 3      | 3.44  | 1.00 | 7.97    | 7.97  | 0.017  |
| F9 Darticipatos in local regional state or                                     |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| national nursing and nursing informatics                                       |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| organizations (e.g., volunteer, appointed                                      | 523 | 3          | 2.14      | 0.63 | 519 | 2      | 2.34   | 0.82 | 524 | 3      | 3.06  | 0.96 | 7.18    | 7.18  | 0.015  |
| position to committee).  |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| 59. Serves on policy committees to provide                                     |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| clinical informatics recommendations for                                       | 520 | 2          | 2.44      | 0.58 | 517 | 2      | 2.31   | 0.91 | 517 | 3      | 3.38  | 0.95 | 7.81    | 0.00  | 0.000  |
| policy development and revision.   |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| 60. Provides input or feedback in the  |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| development of local, state, or national                                       | 518 | 2          | 2.47      | 0.59 | 517 | 2      | 1.76   | 0.95 | 515 | 2      | 3.08  | 0.87 | 5.40    | 0.00  | 0.000  |
| policies.  |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| 61. Facilitates patient access to personal                                     | 522 | 3          | 2.18      | 0.71 | 512 | 3      | 2.39   | 1.07 | 516 | 3      | 2.89  | 1.01 | 6.89    | 6.89  | 0.014  |
| nealth information.  |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| dosign data and the nursing process  | 520 | 2          | 1 05      | 0.56 | 521 | 3      | 2 15   | 0.08 | 522 | 2      | 2 2 2 | 1.00 | 5.00    | 5.00  | 0.010  |
| into clinical information systems  | J20 | 5          | 1.75      | 0.50 | JZT | J      | 2.15   | 0.70 | JZZ | 5      | 2.55  | 1.00 | 5.00    | 5.00  | 0.010  |
| 63. Advocates for applying evidence-based                                      |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| practices into the development of clinical                                     | 517 | 3          | 2.44      | 0.51 | 517 | 3      | 2.57   | 1.02 | 522 | 4      | 2.80  | 0.96 | 7.19    | 7.19  | 0.015  |
| orders and decision support systems.   |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| 64. Contributes in the development of policy                                   |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| related to the release of patient  | 521 | 2          | 2.60      | 0.72 | 509 | 3      | 2.59   | 1.14 | 514 | 3      | 3.46  | 1.04 | 8.98    | 0.00  | 0.000  |
| information.   |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| 65. Creates policies and procedures related                                    | 522 | 2          | 2.64      | 0.57 | 518 | 3      | 2.86   | 1.03 | 522 | 3      | 3.64  | 0.90 | 10.43   | 10.43 | 0.022  |
| to downtime and data re-entry.   |     | _          |           |      |     | -      |        |      |     | -      |       |      |         |       |        |
| 66. Collaborates in the development of   |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| policies and procedures for information<br>system disaster propared pass (o.g. |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| natural and man-made threats data  | 516 | 2          | 2.10      | 0.59 | 513 | 3      | 2.81   | 1.10 | 518 | 3      | 2.55  | 0.93 | 7.15    | 0.00  | 0.000  |
| recovery and reconciliation of downtime  |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| process).  |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| 67. Recommends updates to policies and   |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| procedures based on changes in system  | 519 | 3          | 2.42      | 0.55 | 513 | 3      | 3.09   | 0.92 | 518 | 3      | 3.06  | 0.89 | 9.45    | 9.45  | 0.020  |
| functionality.   |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| 68. Conducts literature search and   |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |
| incorporates evidence-based findings   | 521 | 3          | 2.28      | 0.59 | 518 | 2      | 3.17   | 0.94 | 521 | 3      | 2.80  | 1.00 | 8.88    | 8.88  | 0.019  |
| into clinical informatics practice.  |     |            |           |      |     |        |        |      |     |        |       |      |         |       |        |

Performance expectation response options: 1 = Not at all, 2 = After the first 6 months, 3 = Within the first 6 months Consequence response options: 1 = No harm, 2 = Minimal harm, 3 = Moderate harm, 4 = Substantial harm, 5 = Extreme harm Frequency response options: 1 = Never, 2 = Rarely, 3 = Sometimes, 4 = Often, 5 = Repeatedly

| Summary rubic   |                         |        |      |      |     |        |        |      |     |        |       |      |         |        |        |
|---|-------------------------|--------|------|------|-----|--------|--------|------|-----|--------|-------|------|---------|--------|--------|
|   | Performance Expectation |        |      |      |     | Consec | quence |      |     | Frequ  | iency |      | Initial | Final  |        |
| Task Statement  | Ν                       | Median | Mean | Std  | Ν   | Median | Mean   | Std  | Ν   | Median | Mean  | Std  | Risk    | Risk   | Weight |
| <ol> <li>Collaborates with investigators in<br/>research projects.</li> </ol>                                   | 522                     | 2      | 2.54 | 0.71 | 515 | 2      | 2.77   | 0.88 | 521 | 2      | 3.27  | 0.90 | 9.06    | 0.00   | 0.000  |
| <ol> <li>Reports clinical data in accordance<br/>with organizational research policies.</li> </ol>              | 516                     | 2      | 2.57 | 0.72 | 512 | 2      | 2.32   | 1.02 | 516 | 3      | 3.16  | 1.01 | 7.33    | 0.00   | 0.000  |
| <ol> <li>Disseminates informatics-related<br/>research findings to interdisciplinary<br/>clinicians.</li> </ol> | 522                     | 2      | 2.24 | 0.67 | 516 | 2      | 2.09   | 0.94 | 519 | 3      | 2.50  | 1.00 | 5.22    | 0.00   | 0.000  |
| <ol> <li>Collaborates on the publication of<br/>informatics-related research findings.</li> </ol>               | 521                     | 2      | 2.30 | 0.63 | 513 | 2      | 2.35   | 0.90 | 520 | 2      | 2.62  | 0.85 | 6.17    | 0.00   | 0.000  |
| Total   |                         |        |      |      |     |        |        |      |     |        |       |      |         | 479.71 | 1.000  |

Performance expectation response options: 1 = Not at all, 2 = After the first 6 months, 3 = Within the first 6 months Consequence response options: 1 = No harm, 2 = Minimal harm, 3 = Moderate harm, 4 = Substantial harm, 5 = Extreme harm Frequency response options: 1 = Never, 2 = Rarely, 3 = Sometimes, 4 = Often, 5 = Repeatedly

Appendix D Characteristics of Survey Respondents

#### Characteristics of the survey respondents

Survey respondents were asked to provide information on different demographic variables. The following tables provide the demographic breakdown of the survey respondents.

#### Table 1. What is your gender?

|         | Count | Percent |
|---------|-------|---------|
| Female  | 457   | 87.5    |
| Male    | 65    | 12.5    |
|         |       |         |
| Total   | 522   | 100.0   |
| Missing | 96    |         |

#### Table 2. What is your race/ethnicity?

|   | Count | Percent |
|---|-------|---------|
| Black or African American                 | 17    | 3.3     |
| American Indian or Alaska Native          | 0     | 0.0     |
| Asian                                     | 19    | 3.6     |
| Native Hawaiian or Other Pacific Islander | 6     | 1.2     |
| Hispanic / Latino of any race             | 5     | 1.0     |
| White                                     | 462   | 88.7    |
| Two or more races                         | 10    | 1.9     |
| Other                                     | 2     | 0.4     |
| Total                                     | 521   | 100.1*  |
| Missing                                   | 97    |         |

\*Percent sum equals 100.1 due to rounding

#### Table 3. What is the highest degree in nursing you have been awarded?

|                                   | Count | Percent |
|-----------------------------------|-------|---------|
| Diploma                           | 13    | 2.5     |
| Associate degree                  | 24    | 4.6     |
| Bachelor's degree                 | 170   | 32.5    |
| Master's degree                   | 271   | 51.8    |
| Doctor of Nursing Practice        | 14    | 2.7     |
| Doctorate degree [DSN, DNSc, PhD] | 23    | 4.4     |
| Other (please specify)            | 8     | 1.5     |
| Total                             | 523   | 100.0   |
| Missing                           | 95    |         |

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#### Table 4. Do you have a degree outside of nursing?

|         | Count | Percent |
|---------|-------|---------|
| Yes     | 232   | 44.4    |
| No      | 291   | 55.6    |
| Total   | 523   | 100.0   |
| Missing | 95    |         |

#### Table 5. What is the highest degree outside of nursing you have been awarded?

|                        | Count | Percent |
|------------------------|-------|---------|
| Diploma                | 0     | 0.0     |
| Associate              | 15    | 6.3     |
| Bachelor's             | 70    | 29.2    |
| Master's               | 129   | 53.8    |
| Doctorate              | 18    | 7.5     |
| Other (please specify) | 8     | 3.3     |
| Total                  | 240   | 100.1   |
| Missing                | 378   |         |

\*Percent sum equals 100.1 due to rounding

#### Table 6. Do you hold other nursing certifications?

|         | Count | Percent |
|---------|-------|---------|
| Yes     | 175   | 33.7    |
| No      | 344   | 66.3    |
| Total   | 519   | 100.0   |
| Missing | 99    |         |

#### Table 7. Which other certifications do you hold?

|  | Count | Percent |
|--|-------|---------|
| Certified Associate in Healthcare Information and Management Systems [CAHIMS]    | 0     | 0.0     |
| Certified Nurse Educator [CNE]   | 6     | 3.4     |
| Certified Professional in Healthcare Information and Management Systems [CPHIMS] | 46    | 26.3    |
| Certified Professional in Healthcare Quality [CPHQ]                              | 6     | 3.4     |
| Fellow of the American College of Healthcare Executives [FACHE]                  | 4     | 2.3     |
| Nurse Executive [NE-BC]  | 13    | 7.4     |
| Nurse Executive, Advanced [NEA-BC]   | 9     | 5.1     |
| Nursing Professional Development [NPD-BC]  | 3     | 1.7     |
| Project Management Professional [PMP]  | 19    | 10.9    |
| Other (please specify)   | 106   | 60.6    |
|  | 475   |         |
| Answered question  | 1/5   |         |
| Skipped question   | 443   |         |

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#### Table 8. What is your age group?

| Count | Percent  |
|-------|--|
| 0     | 0.0  |
| 3     | 0.6  |
| 48    | 9.2  |
| 118   | 22.6   |
| 270   | 51.7   |
| 76    | 14.6   |
| 7     | 1.3  |
|       |  |
| 522   | 100.0  |
| 96    |  |
|       | Count           0           3           48           118           270           76           7           522           96 |

#### Table 9. How many years have you been practicing as an RN?

| Mean     | 27.04 |
|----------|-------|
| St. Dev. | 9.88  |
| Ν        | 523   |
| Minimum  | 2     |
| Maximum  | 59    |

#### Table 10. How many years have you worked in nursing informatics?

| Mean     | 12.00 |
|----------|-------|
| St. Dev. | 6.70  |
| Ν        | 517   |
| Minimum  | 1     |
| Maximum  | 35    |

#### Table 11. How many years have you been certified in nursing informatics?

| Mean     | 5.81 |
|----------|------|
| St. Dev. | 4.84 |
| Ν        | 513  |
| Minimum  | 0    |
| Maximum  | 30   |

#### Table 12. How do you describe your work status?

|  | Count | Percent |
|--|-------|---------|
| Full-time (36 or more hours per week)  | 491   | 93.9    |
| Part-time (35 or fewer hours per week) | 28    | 5.4     |
| Not currently working                  | 4     | 0.8     |
|  |       |         |
| Total                                  | 523   | 100.1   |
| Missing                                | 95    |         |
|  |       |         |

\*Percent sum equals 100.1 due to rounding

#### Table 13. How many hours per week do you spend practicing in nursing informatics?

|              | Count | Percent |
|--------------|-------|---------|
| 0 to 10      | 13    | 2.5     |
| 11 to 20     | 39    | 7.5     |
| 21 to 30     | 40    | 7.7     |
| 31 to 40     | 138   | 26.5    |
| More than 40 | 290   | 55.8    |
|              |       |         |
| Total        | 520   | 100.0   |
| Missing      | 98    |         |
|              |       |         |

# Table 14. What percent of your work time is spent in the following areas? (Please enter whole numbers only. Values must add to 100%)

|  |       | Average |
|--|-------|---------|
|  | Count | Percent |
| Administration and Leadership          | 464   | 27.37   |
| System Analysis                        | 442   | 19.68   |
| Security and Compliance                | 395   | 6.99    |
| Interoperability                       | 397   | 9.49    |
| System Design and Development          | 438   | 20.32   |
| Professional Development and Education | 427   | 15.17   |
| Advocacy and Policy Development        | 382   | 6.68    |
| Evidence-based Practice and Research   | 382   | 8.23    |
| Other                                  | 166   | 16.88   |
|  |       |         |
| Answered question                      | 518   |         |
| Skipped question                       | 100   |         |

|                        | Count | Percent |
|------------------------|-------|---------|
| Ambulatory care        | 27    | 5.2     |
| Health system          | 178   | 34.1    |
| Long-term care         | 2     | 0.4     |
| Multi-hospital         | 97    | 18.6    |
| Outpatient             | 9     | 1.7     |
| Payor                  | 1     | 0.2     |
| Single hospital        | 107   | 20.5    |
| Vendor                 | 36    | 6.9     |
| Other (please specify) | 65    | 12.5    |
|                        |       |         |
| Total                  | 522   | 100.1   |
| Missing                | 96    |         |
|                        |       |         |

Table 15. Which of the following best describes your practice setting?

\*Percent sum equals 100.1 due to rounding

#### Table 16. Which of the following best characterizes your current practice location?

|   | Count | Percent |
|---|-------|---------|
| Rural (less the 2,500 people)                   | 7     | 1.4     |
| Town (2,500 to 49,999 people)                   | 62    | 12.0    |
| City (50,000 to 249,999 people)                 | 175   | 33.8    |
| Metropolitan (250,000 to 999,999 people)        | 129   | 25.0    |
| Greater metropolitan (1,000,000 or more people) | 144   | 27.9    |
|   |       |         |
| Total   | 517   | 100.1   |
| Missing   | 101   |         |
|   |       |         |

\*Percent sum equals 100.1 due to rounding

|                           | Count | Percent |
|---------------------------|-------|---------|
| Analyst                   | 82    | 15.6    |
| Consultant                | 60    | 11.5    |
| Coordinator               | 25    | 4.8     |
| Director                  | 75    | 14.3    |
| Educator/staff instructor | 29    | 5.5     |
| Faculty                   | 15    | 2.9     |
| Informatics nurse         | 97    | 18.5    |
| Manager                   | 49    | 9.4     |
| Project manager           | 31    | 5.9     |
| Team leader               | 15    | 2.9     |
| Other (please specify)    | 46    | 8.8     |
|                           |       |         |
| Total                     | 524   | 100.1   |
| Missing                   | 94    |         |

Table 17. Which of the following best describes your nursing informatics role?

\*Percent sum equals 100.1 due to rounding

#### Table 18. To which division or department does your work unit report?

|                        | Count | Percent |
|------------------------|-------|---------|
| IT                     | 218   | 41.8    |
| Nursing                | 172   | 33.0    |
| Other (please specify) | 131   | 25.1    |
|                        |       |         |
| Total                  | 521   | 99.9    |
| Missing                | 97    |         |
|                        |       |         |

\*Percent sum equals 99.9 due to rounding

Appendix E Task Statements Sorted by Initial Values of Risk

|        |      |  | Perform. |         |       | Initial | Final |
|--------|------|--|----------|---------|-------|---------|-------|
| Domain | Task | Domain and Task  | Expect.  | Conseq. | Freq. | Risk    | Risk  |
| 1      | 5    | Advocates for patient safety within clinical information         | 2.89     | 3.61    | 4.43  | 15.98   | 15.98 |
|        |      | systems.   |          |         |       |         |       |
| 1      | 7    | Demonstrates the ethical behaviors essential to nursing          | 2.88     | 3.11    | 4.41  | 13.71   | 13.71 |
|        |      | informatics practice (e.g., Code of Ethics for Nurses with       |          |         |       |         |       |
|        |      | Interpretive Statements ANA 2001)                                |          |         |       |         |       |
| 2      | 21   | Identifies and resolves issues in clinical information systems   | 2 70     | 3 17    | 4 06  | 12 87   | 12 87 |
| ے<br>1 | 21   | Supporte (a.g. plane designe builde teste implemente             | 2.70     | 2.17    | 4.00  | 12.07   | 12.07 |
| I      | 4    | Supports (e.g., plans, designs, builds, tests, implements,       | 2.70     | 5.02    | 4.24  | 12.70   | 12.70 |
|        |      | monitors, evaluates) all phases of the clinical information      |          |         |       |         |       |
| F      | 40   | system life cycle as a member of an interdisciplinary team.      | 0 (1     | 0.00    | 0.70  | 10.10   | 10.10 |
| 5      | 42   | Develops and executes test scripts (e.g. Integration,            | 2.61     | 3.23    | 3.78  | 12.18   | 12.18 |
| 0      | 05   | regression, functionality).                                      | 0 5 (    | 0.44    |       | 10.11   | 10.11 |
| 3      | 25   | Identifies security and privacy issues related to clinical       | 2.56     | 3.61    | 3.36  | 12.14   | 12.14 |
|        |      | information systems (e.g., non-compliance issues within and      |          |         |       |         |       |
|        |      | outside of the organization).                                    |          |         |       |         |       |
| 2      | 23   | Identifies the impact of clinical information systems changes,   | 2.63     | 3.09    | 3.91  | 12.07   | 12.07 |
|        |      | updates, and enhancements on workflow, resources, and            |          |         |       |         |       |
|        |      | training.  |          |         |       |         |       |
| 5      | 38   | Translates user requests and requirements into informatics       | 2.69     | 2.96    | 4.07  | 12.02   | 12.02 |
|        |      | solutions to support clinical practice.                          |          |         |       |         |       |
| 1      | 11   | Implements system enhancements and optimization.                 | 2.62     | 2.98    | 3.92  | 11.68   | 11.68 |
| 1      | 8    | Promotes the use of evidence–based clinical informatics          | 2 79     | 2 75    | 4 18  | 11 51   | 11 51 |
| ·      | 0    | education and training   | 2.77     | 2.70    | 1.10  | 11.01   | 11.01 |
| 6      | 51   | Conducts training sessions                                       | 2 70     | 2 87    | 3 08  | 11 / 3  | 11/13 |
| E E    | 11   | Decommende elinical information systems enhancements or          | 2.70     | 2.07    | 2.04  | 11.40   | 11.40 |
| С      | 44   | Recommends clinical information systems emilancements of         | 2.12     | 2.84    | 3.94  | 11.19   | 11.19 |
|        |      | design changes to improve system functionality and               |          |         |       |         |       |
| 0      | ~~   | adoption.  | 0.47     | 0.01    | 0.40  |         | 11.10 |
| 3      | 29   | Incorporates changes to clinical information systems based       | 2.47     | 3.21    | 3.49  | 11.19   | 11.19 |
|        |      | on regulatory and accreditation standards (e.g., HITECH,         |          |         |       |         |       |
|        |      | HIPAA, The Joint Commission, Centers for Medicaid and            |          |         |       |         |       |
|        |      | Medicare Services (CMS), State Department of Public              |          |         |       |         |       |
|        |      | Health).   |          |         |       |         |       |
| 2      | 16   | Validates current workflow to provide baseline for future        | 2.77     | 2.90    | 3.85  | 11.16   | 11.16 |
|        |      | state design.  |          |         |       |         |       |
| 5      | 37   | Assesses requests for changes to system functionality for        | 2.69     | 2.95    | 3.78  | 11.15   | 11.15 |
|        |      | adherence to policies and procedures.                            |          |         |       |         |       |
| 3      | 28   | Reviews documentation and workflow processes for                 | 2.50     | 3.19    | 3.49  | 11.13   | 11.13 |
|        |      | compliance with regulatory and accreditation standards (e.g.,    |          |         |       |         |       |
|        |      | HITECH, HIPAA, The Joint Commission, Centers for                 |          |         |       |         |       |
|        |      | Medicaid and Medicare Services (CMS), State Department           |          |         |       |         |       |
|        |      | of Public Health).   |          |         |       |         |       |
| 3      | 31   | Implements plan for downtime and data re-entry processes         | 2 58     | 3 27    | 3 30  | 10 78   | 10 78 |
| 2      | 17   | Derforme gap analysis to identify the impact on workflows        | 2.00     | 2.00    | 2.66  | 10.70   | 10.70 |
| 2      | 17   | Periornis gap analysis to ruenning the impact of worknows.       | 2.04     | 2.90    | 3.00  | 10.01   | 10.01 |
| I      | 15   | Provides clinical informatics guidance for clinicians, patients, | 2.56     | 2.17    | 3.80  | 10.54   | 10.54 |
| -      |      | vendors, organizations, and others.                              | o ( )    |         |       | 10.10   | 10.10 |
| /      | 65   | Creates policies and procedures related to downtime and          | 2.64     | 2.86    | 3.64  | 10.43   | 10.43 |
|        |      | data re-entry.   |          |         |       |         |       |
| 3      | 26   | Collaborates with security and privacy officer to implement      | 2.44     | 3.33    | 3.13  | 10.43   | 10.43 |
|        |      | informatics solutions (e.g., physical security, device access    |          |         |       |         |       |
|        |      | control, unauthorized access).                                   |          |         |       |         |       |
| 5      | 45   | Proposes options to improve human factors (e.g., human           | 2.64     | 2.73    | 3.81  | 10.42   | 10.42 |
|        |      | computer interaction, usability, ergonomics, Americans with      |          |         |       |         |       |
|        |      | Disabilities Act).   |          |         |       |         |       |
| 5      | 43   | Optimizes electronic documentation to support nursing            | 2.53     | 2.97    | 3.47  | 10.33   | 10.33 |
|        |      | workflows (e.g., data entry redundancies).                       |          |         |       |         |       |

|        |      |  | Perform. |         |       | Initial | Final |
|--------|------|--|----------|---------|-------|---------|-------|
| Domain | Task | Domain and Task  | Expect.  | Conseq. | Freq. | Risk    | Risk  |
| 6      | 53   | Modifies teaching plans based on evaluation results.   | 2.77     | 2.68    | 3.83  | 10.24   | 10.24 |
| 4      | 34   | Validates data integration across disparate information<br>systems.  | 2.43     | 3.19    | 3.21  | 10.23   | 10.23 |
| 1      | 13   | Serves as a consultant on clinical informatics.  | 2.36     | 2.75    | 3.64  | 10.03   | 0.00  |
| 3      | 27   | Contributes to the definition of role-based access.  | 2.63     | 2.98    | 3.35  | 9.98    | 9.98  |
| 6      | /9   | Communicates clinical information system changes across  | 3 76     | 2.65    | 3 76  | 9.96    | 9.96  |
| 1      | 10   | the organization.  | 3.70     | 2.00    | 2.70  | 0.00    | 0.00  |
| 1      | 12   | Serves as project lead.  | 2.15     | 2.98    | 3.33  | 9.92    | 0.00  |
| 1      | 2    | Collaborates with leaders regarding the management of technology project charter, scope, budget, resources, and go-live strategies.  | 2.40     | 2./1    | 3.64  | 9.86    | 9.86  |
| 3      | 32   | Validates the clinical information systems functionality and data integrity after disaster recovery.   | 2.38     | 3.45    | 2.82  | 9.71    | 0.00  |
| 6      | 52   | Evaluates teaching effectiveness based on learning objectives  | 2.58     | 2.64    | 3.67  | 9.70    | 9.70  |
| 5      | 39   | Develops plans (e.g., project, communication, risk   | 2.39     | 2.80    | 3.47  | 9.70    | 0.00  |
| 3      | 30   | Facilitates initiatives for standardization of interdisciplinary   | 2.52     | 2.71    | 3.53  | 9.56    | 9.56  |
| 2      | 20   | Designs the clinical information systems to enable the collection of reportable data   | 2.31     | 2.90    | 3.29  | 9.53    | 0.00  |
| 7      | 67   | Recommends updates to policies and procedures based on changes in system functionality.  | 2.42     | 3.09    | 3.06  | 9.45    | 9.45  |
| 5      | 41   | Builds clinical information system components (e.g., order sets, templates, reports).  | 3.78     | 2.93    | 3.19  | 9.37    | 9.37  |
| 1      | 14   | Presents clinical information systems recommendations to committees (e.g., steering, clinical, guality, financial).  | 2.28     | 2.73    | 3.42  | 9.33    | 0.00  |
| 2      | 19   | Collaborates in the design of data collection methods to<br>improve outcomes   | 2.55     | 2.66    | 3.44  | 9.14    | 9.14  |
| 1      | 1    | Serves on interdisciplinary committees (e.g., Information<br>Technology, Clinical, Quality, Financial, Strategic Planning)<br>to represent nursing informatics as it relates to clinical<br>practice and technology. | 2.63     | 2.35    | 3.86  | 9.07    | 9.07  |
| 8      | 69   | Collaborates with investigators in research projects.  | 2.54     | 2.77    | 3.27  | 9.06    | 0.00  |
| 1      | 6    | Assesses project resource needs with leaders during all<br>phases of the system life cycle (e.g., staffing, subject matter<br>experts, external consultants, facilities, equipment).                                 | 2.35     | 2.58    | 3.50  | 9.05    | 0.00  |
| 7      | 64   | Contributes in the development of policy related to the release of patient information.  | 2.60     | 2.59    | 3.46  | 8.98    | 0.00  |
| 6      | 50   | Develops evidence-based clinical informatics education and training materials (e.g. classroom, reference guides, computer-based training individual support)   | 2.65     | 2.49    | 3.57  | 8.90    | 8.90  |
| 1      | 10   | Collaborates with business leaders to manage the clinical systems and technology adoption process  | 2.37     | 2.57    | 3.45  | 8.88    | 0.00  |
| 8      | 68   | Conducts literature search and incorporates evidence-based findings into clinical informatics practice   | 2.28     | 3.17    | 2.80  | 8.88    | 8.88  |
| 4      | 36   | Advises on interface implementations that promote data availability for clinical decision making   | 2.22     | 3.06    | 2.90  | 8.87    | 0.00  |
| 2      | 24   | Evaluates the device needs for the end-user (e.g., computers laptons mobile devices)   | 2.71     | 2.59    | 3.42  | 8.86    | 8.86  |
| 6      | 54   | Records completion of end-user training (e.g., attendance, competency assessment)  | 2.69     | 2.43    | 3.65  | 8.86    | 8.86  |
| 1      | 3    | Evaluates clinical information systems for selection (e.g., needs assessment, vendor rankings, piloting components,  | 2.37     | 2.74    | 3.22  | 8.81    | 0.00  |

|        |      |  | Perform. |         |       | Initial | Final |
|--------|------|--|----------|---------|-------|---------|-------|
| Domain | Task | Domain and Task  | Expect.  | Conseq. | Freg. | Risk    | Risk  |
|        |      | vendor demonstrations, RFI/RFP).                                   | •        | •       | •     |         |       |
| 6      | 55   | Mentors other nurses in nursing informatics.                       | 2.64     | 2.43    | 3.59  | 8.72    | 0.00  |
| 2      | 18   | Conducts a clinical information systems needs assessment.          | 2.35     | 2.68    | 3.17  | 8.52    | 0.00  |
| 5      | 40   | Develops and documents build-specifications for clinical           | 2.28     | 2.61    | 3.23  | 8.40    | 0.00  |
|        |      | information system components.                                     |          |         |       |         |       |
| 6      | 46   | Aligns education with informatics competencies (e.g.,              | 2.60     | 2.61    | 3.16  | 8.26    | 8.26  |
|        |      | Technology Informatics Guiding Education Reform (TIGER),           |          |         |       |         |       |
|        |      | Quality and Safety Education for Nurses (QSEN)).                   |          |         |       |         |       |
| 6      | 56   | Precepts other nurses in nursing informatics.                      | 2.74     | 2.22    | 3.68  | 8.17    | 0.00  |
| 6      | 57   | Performs ongoing assessment of informatics educational             | 2.27     | 2.32    | 3.44  | 7.97    | 7.97  |
|        |      | needs.   |          |         |       |         |       |
| 4      | 35   | Advises on biomedical device selection that enables system         | 2.20     | 2.95    | 2.67  | 7.87    | 0.00  |
| 7      | 50   | integration.   | 0.44     | 0.01    | 0.00  | 7.04    | 0.00  |
| 1      | 59   | Serves on policy committees to provide clinical informatics        | 2.44     | 2.31    | 3.38  | 7.81    | 0.00  |
| 0      | 70   | Percentinendations for policy development and revision.            | 2 57     | າງງ     | 2 16  | 7 22    | 0.00  |
| 0      | 70   | reports chilical data in accordance with organizational            | 2.07     | 2.32    | 5.10  | 7.55    | 0.00  |
| 4      | 33   | Promotes the use of standardized nomenclatures in                  | 2 47     | 2 30    | 3 04  | 7 26    | 7 26  |
|        | 00   | applications (e.g., NIC, NOC, NANDA, SNOMED CT.                    | 2.17     | 2.07    | 0.01  | 7.20    | 7.20  |
|        |      | OMAHA, CCC, CPT, ICD).   |          |         |       |         |       |
| 7      | 63   | Advocates for applying evidence-based practices into the           | 2.44     | 2.57    | 2.80  | 7.19    | 7.19  |
|        |      | development of clinical orders and decision support systems.       |          |         |       |         |       |
| 6      | 58   | Participates in local, regional, state or national nursing and     | 2.14     | 2.34    | 3.06  | 7.18    | 7.18  |
|        |      | nursing informatics organizations (e.g., volunteer, appointed      |          |         |       |         |       |
| -      |      | position to committee).  | 0.40     | 0.04    | 0.55  | 7.45    |       |
| 1      | 66   | Collaborates in the development of policies and procedures         | 2.10     | 2.81    | 2.55  | 7.15    | 0.00  |
|        |      | and man made threats, data receivery and reconciliation of         |          |         |       |         |       |
|        |      | downtime process)  |          |         |       |         |       |
| 6      | 48   | Designs teaching plans including goals objectives and              | 2 77     | 2.62    | 2 65  | 6 96    | 6 96  |
| Ū      | 10   | delivery strategies that adhere to adult learning theory           | 2.77     | LIGE    | 2.00  | 0.70    | 0.70  |
|        |      | principles.  |          |         |       |         |       |
| 7      | 61   | Facilitates patient access to personal health information.         | 2.18     | 2.39    | 2.89  | 6.89    | 6.89  |
| 2      | 22   | Validates that clinical information systems and devices are        | 1.97     | 2.71    | 2.51  | 6.82    | 0.00  |
|        |      | compliant with national and international technical standards      |          |         |       |         |       |
|        |      | (e.g., HL7, CCOW, ANSI, ISO).                                      |          |         |       |         |       |
| 6      | 47   | Assesses learning needs of the end-user (e.g., technical           | 2.37     | 2.23    | 2.99  | 6.67    | 6.67  |
|        |      | skills, barriers to adoption, application to practice) in order to |          |         |       |         |       |
| 1      | 0    | develop goals and objectives.                                      | 2.47     | 10/     | 2 50  | 4 57    | 4 57  |
| I      | 9    | informatics professionals (e.g., HIMSS, ANIA) for process          | 2.07     | 1.04    | 3.00  | 0.37    | 0.07  |
|        |      | and product information and issues                                 |          |         |       |         |       |
| 8      | 72   | Collaborates on the publication of informatics-related             | 2 30     | 2 35    | 2 62  | 6 17    | 0.00  |
| Ũ      |      | research findings.   | 2.00     | 2.00    | 2.02  | 0.17    | 0.00  |
| 7      | 60   | Provides input or feedback in the development of local,            | 2.47     | 1.76    | 3.08  | 5.40    | 0.00  |
|        |      | state, or national policies.                                       |          |         |       |         |       |
| 8      | 71   | Disseminates informatics-related research findings to              | 2.24     | 2.09    | 2.50  | 5.22    | 0.00  |
| _      |      | interdisciplinary clinicians.                                      |          | o       | 0.00  |         |       |
| /      | 62   | Advocates for the inclusion of structured design, data, and        | 1.95     | 2.15    | 2.33  | 5.00    | 5.00  |
|        |      | the nursing process into clinical information systems.             |          |         |       |         |       |

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