

## Magnet Senior Analysts' Tips

*Submitting a first-time application or seeking redesignation? Read the following tips to ensure adherence to guidelines for data collection, provision of evidence, and formatting when writing to the Sources of Evidence (SOEs)!*

### **I. Contributing Data to a National Database**

Organizations must contribute their own data concerning patient and nurse satisfaction and clinical nurse-sensitive indicators to national databases, when one is available, to compare it with data from cohort groups at the national level. National databases are available for falls with injury, hospital-associated pressure ulcers (HAPU), catheter-associated urinary tract infections (CAUTI), central-line-associated bloodstream infections (CLABSI), and many other nurse-sensitive clinical indicators as well as patient satisfaction and nurse satisfaction. The Magnet Recognition Program® office (MPO) will not accept data if the organization has not submitted it to a national database (when available) and compared it with data from cohort groups.

If a national database is not available for unique clinical areas/subjects, an organization can choose another appropriate way to benchmark its data. In this situation, the organization must provide the reason for choosing that measure or database. The organization should benchmark at the highest level possible (e.g., national, state, specialty-specific) to have meaning and value. The MPO always recommends that a call to the MPO be a *first step* to determine whether or not a national database is available.

### **II. EP22EO: CAUTI and CLABSI**

Organizations must submit CAUTI and CLABSI data on all units with patients with Foley catheters and central lines.

### **III. Required Documentation for Organization Overview 19**

*The organization's policies, procedures, charters, or bylaws designating that at least one nurse must be a voting member of the governing body responsible for the protection of human research participants and that at least one nurse votes on nursing-related protocols.*

- ▶ Provide evidence (policy/procedure, charter, OR bylaws) that validates that a nurse votes on nursing-related protocols and is a voting member of the governing body responsible for the protection of human research participants.

**OR**

- ▶ Provide a letter signed and dated by the chair of the governing body responsible for the protection of human research participants that attests to this requirement.  
**Note:** Go to <http://www.nursecredentialing.org/Magnet/Magnet-FormsTemplates> to download the Magnet Recognition Program's *Template for IRB Attestation* document.

#### **IV. EP3EO, EP22EO, and EP23EO: Comparison Cohort (for Benchmark) in the Graph Presentations**

Include in the legend of the graph data tables, next to the vendor name, the specific benchmark used (e.g., bed size; teaching hospitals; all hospitals; or specific specialty if applicable, such as adult critical care, pediatric medical/surgical, etc.).

#### **V. EP23EO: How to Align Questions in Patient Satisfaction Survey with the Nine Categories in the Magnet Manual**

The MPO has worked with many vendors to align questions and categories that it accepts for EP23EO. Organizations may use only questions that the vendor has vetted through the MPO.

##### **a. Inpatient Units**

Contact your vendor to identify the questions that are aligned with the nine categories listed in EP23EO. Select four categories to present in EP23EO. Represent each category with a patient satisfaction question on the graph.

**Example:** The category selected is *pain*, and the question is “How well was your pain controlled during this hospital stay?”

##### **b. Ambulatory/Outpatient Units**

Data collected internally: Contact the MPO to review any *internally tracked* ambulatory/outpatient patient satisfaction questions for the four categories presented in your documentation.

Data collected by national database vendor: As with inpatient data, contact the vendor to identify the questions that align with the four categories presented in your documentation. Organizations may use only those questions that the vendor has vetted through the MPO.

**Note:** The same four categories must be used for inpatient and outpatient throughout the organization; however, the question may vary depending on the practice setting.

**Example:** If an organization chooses the category *pain*, it may choose one pain question for the inpatient units and a different pain question for the outpatient units.

**For System Applicants Only:** Each organization (hospital A, hospital B, etc.) within the system must present four categories. The four categories may be different for each of the organizations within the system.

**Example:**

- ▶ Hospital A may choose *Pain, Careful Listening, Responsiveness, and Patient Education.*
- ▶ Hospital B may choose *Care Coordination, Safety, Service Recovery, Courtesy & Respect, and Responsiveness.*

**Note:** The same four categories must be used for inpatient and outpatient throughout one organization; however, the question for each practice setting in the organization may vary.

**Example:** If an organization chooses the category *pain*, it may choose one pain question for the inpatient units and a different pain question for the outpatient units.

In addition to displaying the patient satisfaction category (e.g., *pain*), include the **entire** category-specific question (e.g., How well was your pain controlled during this hospital stay?) in each of the four category graphs.